



Benton Integrative Medicine PLLC

a holistic approach to healthcare

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Membership Information

Financially Responsible Person: _____

Preferred phone: _____

Email for monthly payment reminder: _____

Household Participants

Including financially responsible person if applicable. Household participants may include dependent children not living at home and those individually approved by Dr. Benton. This does NOT include NON-participating household members.

| Name | Date of Birth |
|------|---------------|
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Cost Of Direct Primary Care Membership

Check the box for the membership(s) you are joining. If multiple people, please indicate with a number in the box.

Under DPC you agree to the One Time Registration Fee of \$75 per person (up to 2) or \$150 for families.

DPC with Dr. Cammy Benton

- Adult (Individuals): \$179 per month
- Couple or Single Parent +1 Child 2: \$220 per month
- Family of 3 or more: \$225

DPC with Ryan Redd FNP, Tammy Ryan FNP, Sarah O'Neill PA-C

- Adult (Individuals): \$99 per month
- Couple or Single Parent +1 Child: \$179 per month
- Family of 3 or more: \$199 per month

By signing below, I assume financial liability for the monthly membership fees of the above named individuals as well as any costs incurred during the course of their care as outlined in the attached agreement.

Signed _____ Date _____
(Financially responsible person)

Letter of Agreement for Membership

Dear Partner In Health,

I am delighted that you have chosen to participate in the Benton Integrative Medicine (BIM) Membership Program. The Membership Program provides participants comprehensive primary care services for a simple monthly price.

What Is Included and How It Works

As a BIM member, you will receive almost unlimited and appropriate office-based primary health care services provided by me, Dr. Cammy Benton, at no additional charge for my services. This includes well/preventive visits, sick visits, chronic disease management, lifestyle recommendations and monitoring, certain urgent care (that does not require imaging or other supplies not found in a practice setting), follow-up visits, basic wound care, suturing that does not require a surgeon, basic skin biopsies, spirometry with interpretation, as well as appropriate phone consultations/visits and web portal messaging (secure email). Injectable medicines used in the visit may be charged at wholesale cost. **PLEASE NOTE: If you are battling chronic issues and need more than basic primary care to achieve wellness, we have Wellness Packages that focus on the 6 Pillars of health. You cannot get well if you focus on one part of your system. Therefore, these packages are designed to meet your individual needs to optimize your wellness and improve conditions. Once you finish the program, you should be ready to go back to your basic primary care needs.**

Because I count on members for my support I am able to offer phone visits to members whenever medically appropriate to allow you the convenience of staying home or avoiding an extra stop in your busy day. Conventional medical billing makes it difficult for health care providers to make ends meet without physically seeing a patient so many doctors will require you to come in to discuss lab results or other health concerns for which a physical examination isn't medically indicated. Of course, it's good practice (and medically indicated) to let your doctor see you in person in certain circumstances so I do ask that members come to the office for visits whenever possible and require office visits when medically appropriate.

I provide same-day or next-day availability when possible to members in the event of acute illness or urgent medical needs Monday through Friday except holidays and weekends, if appropriate.

On the occasion that I am out of town, I will arrange for another health care provider to see you under the terms of your membership unless I feel it would be more appropriate for you to wait for my return or to be seen at an urgent care or ER.

Direct Primary Care (DPC) Membership is for most patients who are stable, who prefer a more natural approach to health, who want to minimize or avoid medicines and antibiotics when appropriate, and who would like an integrative approach to common conditions. Within this plan, pap smears, exams, basic labs, physicals, sick visits, and all communication is included. We offer water, coffee and tea for your visits as well.

For non-insured patients, basic labs are included in the membership to include TSH, CMP, lipids, hemoglobin A1C, CBC, urine microalbumin, and pap smears. Further labs may be available as well and possibly with a discount depending on the labs and laboratory service provider. For non-insured patients, we have a contract only with Labcorp and can fax orders to the closest LabCorp locations. For patients with insurance, the laboratory service will bill your insurance for their services and we can send lab orders to any lab service with your insurance billing information.

What is Not Included

Membership benefits do not include any services provided by other health care providers, institutions, or organizations. Specialists, hospital and emergency room visits, imaging, laboratory testing, vaccinations, medications, and other care not listed here are not included in your membership. You, the member, are responsible for the charges for all the services, supplies, medication, and equipment that are not included in the cost of membership. If you have insurance, these outside services may bill your insurance, but you must arrange this with them yourself.

Insurance

The membership program is not comprehensive health insurance. I supply only specific primary care services and your membership at BIM makes those services I provide available to you for a single low monthly cost. BIM will not bill insurance for any of the care received and the patient may not submit claims for reimbursement for membership services as well. Furthermore, care received at BIM does not go towards your insurance deductible. Keep in mind, you still need to purchase high deductible health insurance to cover any catastrophic medical expenses you may incur outside of this practice and to meet the requirements of the Affordable Care Act to avoid paying a penalty. You may be able to use your HSA for these expenses but until legislation has passed, this will most likely not be able to be used for your deductibles. Consider Liberty Direct if you have no significant medical history since it is a low cost insurance that subsidizes the monthly fee.

Billing Details

Your benefits of membership begin on the first day of the month for which your registration fee is paid and when the clinic opens. Subsequent months are due at the end of the billing period. In addition to medical costs described above, you agree to pay BIM's established charges related to house calls (for special circumstances only), labs (not covered with membership), returned checks, copies of medical records provided to the patient, and other administrative/compensatory fees. These fees are available upon request and subject to change without notice.

Membership Fees

Membership Fees are due at the end of the billing period as set up on the Hint site (unless other arrangements have been made) and apply to the entirety of that month. Members who miss payment for more than two (2) consecutive months may be terminated and will have to wait 6 months to reinstate their membership(s) or pay a \$100 reinstatement fee. Fee schedules, as well as services, are subject to change (add or discontinue) at any time. You will receive written notice at least sixty (60) days prior to any changes taking effect.

Leaving BIM

Direct Primary Care memberships are a **required** six (6) month minimum membership. Memberships at Benton Integrative Medicine are designed and intended to be continuous. You are only eligible for early termination after the initial six-month period has passed. If you terminate your membership early you will have to wait for an open enrollment period. You will be subject to pay a double registration fee and 20% increase in membership dues. Please send all termination requests at least 10 days before your next membership invoice is drafted. Benton Integrative Medicine does not offer prorated refunds for partial months.

Final Statements

This is a private letter of agreement between BIM (Cammy Benton, MD) and you/your family. This letter (signed by each responsible party) and attached list of household members signed by the household's financially responsible person constitutes the full terms of your membership. BIM may exclude or terminate any individual or household from participation in the Membership Program. This agreement is not an insurance policy and contains no obligations, explicit or implied, outside of those outlined above. Either party may terminate this membership agreement at any time with written notice to the other with the understanding that the required three (3) month minimum membership period fees will be collected.

Communication/Office Policies

Please refer to the Practice Policies on our website for the most up-to-date procedures for communication and other important policies. BIM utilized a secure portal through our electronic health records system as a preferred source of communication. Email and text should only be used for communication that does not involve health information. However, you must still understand this type of communication is not secure. If you choose to email or text, you agree that you are using it with full knowledge of the security restrictions. If you want to ensure a secure message, you must use the electronic health record portal that will be provided instructions for activation and use. Please do not use Facebook or other social media even if utilized in the past. Following the practice policies found on our website will ensure streamlined communication and will allow more timely response to your needs.

Sincerely,

Cammy Benton, MD

Ryan Redd FNP

Tammy Ryan, FNP

Sarah O'Neill, PA-C

Accepted by: _____
Signature of Patient Printed Name